

## **Patient-Centered Primary Care Home Program Update**

## December 2022

## Happy Holidays from the PCPCH program!

As 2022 comes to an end, we at the Patient-Centered Primary Care Home program just wanted to wish all of our practices and other health system partners a happy holiday season and thank you for the ever-impressive dedication that you show to your communities! We've seen primary care practices from all across the state advocate for the wellbeing of their patients and staff in innovative ways and maintain their commitment to the best care they can provide in the face of systemic challenges.

The persistence, thoughtfulness, and energy shown by those who work in primary care never ceases to inspire our team and is one of the many reasons that we love supporting you in this work. We hope that you will continue to leverage us as a resource and teach us new ways of delivering whole-person care!



## **Upcoming Standards Advisory Committee meeting**

#### Wednesday January 11 (9:00 am - 12:00 pm)

The 2022 Patient-Centered Primary Care Home Program Standards Advisory Committee has been meeting periodically over the last few months to discuss potential changes, additions and improvements to the current PCPCH standards and overall model! Meetings are being held virtually and have focused mainly on improving health equity within the model.

The next meeting will take place on Wednesday, January 11 and will focus on *PCPCH Core Attribute 6: Patient and Family Centered Care*. The agenda and associated materials will be posted ahead of the meeting on the <u>PCPCH Standards</u>

<u>Advisory Committee webpage</u>, which also contains instructions on how to provide public comment for the committee or PCPCH program staff to consider. We look forward to hearing your feedback as we work to improve the Patient-Centered Primary Care Home program and standards!



## Apply now to become a Clinical Transformation Consultant for the PCPCH program!



The PCPCH program is still accepting applications for Clinical Transformation Consultants (CTCs). CTCs are primary care providers who support and foster innovation in primary care practices across Oregon. CTCs partner with OHA PCPCH program staff to conduct site visits with PCPCHs and provide peer-to-peer consultation to providers. This opportunity is open to primary care providers with the following licenses: MD, DO, PA, NP, ARNP.

This is a part-time contracted position with most CTCs conducting one site visit per month. OHA expects to award up to four contracts in this solicitation. The current deadline for applications is January 6, 2023 at 3:00 pm but this date will be extended if we have not yet received and awarded all four qualified applications by that time.

For more information on this opportunity and to obtain an application visit the <u>OregonBuys</u> web page and search for the Bid Solicitation number <u>S-44300-00005084</u>. For any and all questions regarding this opportunity, please contact the Office of Contracts and Procurement Sole Point of Contact Suzanne Christman at <u>suzanne.christman@dhsoha.oregon.gov</u> or 971-283-4505.

# Free upcoming webinars: Implementing Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefit in Oregon

Effective January 1, 2023, Oregon will implement the full Early and Periodic Screening, Diagnosis and Treatment benefit (EPSDT) for children and youth until their 21st birthday. This means that both the Open Card program and coordinated care organizations (CCOs) must cover any medically necessary and medically appropriate services (and dentally appropriate, for dental services) for enrolled children and youth.



#### Webinars January - February 2023

The Oregon Health Authority will be hosting a free webinar series for clinicians and practice managers serving children and youth who are Oregon Health Plan members. Click on the links below to register for the following dates and topics. Both sessions will also be recorded and webinar materials will be made available in Spanish. Additional information may be found at: <a href="www.oregon.gov/EPSDT">www.oregon.gov/EPSDT</a>, including an <a href="EPSDT Policy Change Memo for OHP providers">EPSDT Guidance for OHP Providers Spanish</a>.

- Webinar: Overview of EPSDT policy change and implementation: Tuesday January 24 (Noon - 1:00 pm)
- Webinar: Ensuring EPSDT access documenting medical necessity, prior authorization and related processes for Open Card patients: Tuesday February 7 (Noon - 1:00 pm)



Please contact Tom Cogswell (<u>Thomas.Cogswell@dhsoha.state.or.us</u>, 971-304-9642) if you need an accommodation to fully participate in these webinars. Examples of accommodations include American Sign Language (ASL) or language interpretation, and closed captioning.

## Free technical assistance around collecting and using social needs data

The <u>Oregon Rural Practice based Research Network</u> (ORPRN) will provide free support to 25 clinics in Oregon on how to collect and use social needs data to inform clinical decision-making and develop population-based approaches to prevent chronic diseases and advance health equity. Each clinic will work with ORPRN to develop and implement a quality improvement intervention of their choosing related to social needs and chronic disease prevention. See details below and contact Sara Wild if interested at wilsa@ohsu.edu or 971-229-9303.

#### **Program Components:**

- 2 Webinars where clinics will learn about relevant topics and have the opportunity to share and learn from other clinics
- Up to 12 hours of one-on-one support tailored to the clinic's needs and goals, including support from an EHR specialist

#### **Participation Requirements:**

- Participate in the program from recruitment through June 2023
- Complete brief surveys at time of recruitment and in June 2023
- Participate in 2 webinars
- Meet with ORPRN staff for technical assistance
- Pilot test a small quality improvement intervention of your choosing related to social needs and prevention of chronic disease.
- Share results with ORPRN.



## Grant opportunity for practices working towards improving nurse well-being



Research, tools and resources to support nurses' mental and emotional well-being at a systemic level

#### Application deadline - January 20, 2023

The Oregon Center for Nursing (OCN) is currently accepting applications for grants of up to \$50,000 to organizations and groups who are interested in improving the well-being of nurses in their work environment. The goal of this opportunity is to fund proposals that aim to implement evidence-informed interventions to workplace stressors or challenges impacting LPN, RN, and/or APRN well-being, which may extend to the well-being of their support staff. Click here to apply.

To assist in this work, the OCN nurse research committee has identified four domains and compiled a <u>toolkit</u> that organizations can use as a launching point in discussions to improve and strengthen the well-being of their nursing workforce:

- 1. Work System & Labor Model Redesign
- 2. Workplace Well-Being & Safety Infrastructure
- 3. Healthy Leadership Driving Healthy Culture
- 4. Administrative Process & Professional Practice

<u>Click here</u> for more information on the OCN RN Well-being Project.

## Motivational interviewing trainings featuring diabetes management (with no-cost CME)

#### January - February 2023

Oregon Medicaid providers are invited to no-cost virtual trainings (with continuing medical education credits) on motivational interviewing. Examples will focus on diabetes management but are also relevant to other behavior change topics. The trainings will focus on improving providers' confidence and skills in conversations about sensitive behavior



change topics. Dana Sturtevant, MS, RD, will lead these trainings.

#### Motivational interviewing for diabetes management - Level 2:

- January 10 (9:00 am 4:00 pm)
- February 9 (9:00 am 4:00 pm)

#### Using motivational interviewing in diabetes management groups:

• February 16 (9:00 am - noon)

<u>Click here</u> to see full details including prerequisites, draft agendas, schedules and registration links.

#### **Questions?**

We are here to help! Contact us at PCPCH@dhsoha.state.or.us.

## **About the Patient-Centered Primary Care Home Program**

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit <a href="https://www.PrimaryCareHome.oregon.gov">www.PrimaryCareHome.oregon.gov</a>.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for trans formative, whole-person, and evidence-based care.

